



EFFECTIVE 1/10/19

**Fax Claim Form Authorization Request**

Please prepare this Claim Authorization Request in conjunction with the Repair Order/Invoice and call **855.996.7569 ext. 8829** or email **claims@acaadmin.com** to start a claim.

For instruction or information call **855.996.7569** between the hours of 8:00 a.m. and 5:00 p.m. Eastern Standard Time Monday through Friday.

Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_

VIN/Contract #: \_\_\_\_\_ RO #: \_\_\_\_\_

Mileage: \_\_\_\_\_ Labor Rate: \$ \_\_\_\_\_ Tax Rate: \_\_\_\_\_ %

Advisor: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Complaint: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Cause: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Correction: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Part#: \_\_\_\_\_ Desc.: \_\_\_\_\_ Price \_\_\_\_\_ Qty \_\_\_\_\_ Labor Time: \_\_\_\_\_

Part#: \_\_\_\_\_ Desc.: \_\_\_\_\_ Price \_\_\_\_\_ Qty \_\_\_\_\_ Labor Time: \_\_\_\_\_

Part#: \_\_\_\_\_ Desc.: \_\_\_\_\_ Price \_\_\_\_\_ Qty \_\_\_\_\_ Labor Time: \_\_\_\_\_

Part#: \_\_\_\_\_ Desc.: \_\_\_\_\_ Price \_\_\_\_\_ Qty \_\_\_\_\_ Labor Time: \_\_\_\_\_

Part#: \_\_\_\_\_ Desc.: \_\_\_\_\_ Price \_\_\_\_\_ Qty \_\_\_\_\_ Labor Time: \_\_\_\_\_

Rental: \_\_\_\_\_ Towing: \_\_\_\_\_

Once your claim has been authorized and an Authorization Number has been provided, please attach this Claim Authorization Request to the completed Repair Order and any applicable items (tow bills, rental bills, or sublet bills) and email to: **claimpayment@acaadmin.com** for reimbursement.